

Prodigal for collections

# Maximize a lean team.

Prodigal's applications are trained on consumer finance conversations and AI-powered to support your agents and managers, meet compliance and QA requirements, and streamline workflows so your team can collect more.



35%



in agent productivity

93%



in QA cost efficiency

28%



in capital efficiency



## Reduce your operating costs.

Soaring interest rates and accelerating delinquencies increase the cost of automotive loan servicing. With call center labor costs rising, innovative paths to stay lean are a must.



## Increase first-call resolution.

Repeated calls cost money and lower borrower satisfaction. What if you could coach every representative through every interaction to ensure closure on the first call?



## Accomplish more with fewer agents.

Hiring and retaining collections reps is tougher than ever. You need new ways to increase agent productivity and lower ramp time to achieve your goals even with a streamlined team.



"With our old manual process, we had no dependable way of making sure that we weren't falling prey to collectors' lack of knowledge or attention in handling calls correctly. Now, with Prodigal, all calls are monitored, so we can track collector behavior and improve overall performance."

Rajeesh Ramakrishnan

