

Introducing consumer finance intelligence

Outdated call center ops, meet automated context and clarity.

Make consumer finance conversations easier. Turn every agent into a top performer. Cut complaints and compliance risk. Do it all with Prodigal.



First Credit Services replaced their ineffective and labor-intensive speech analytics tool with Prodigal ProInsight. Without increasing headcount, they achieved:

100% ↑ | **35%** ↑ | **5x** ↑

calls analyzed for QA and compliance

faster client report delivery

quicker call reviews



FFAM360 started with ProInsight and then added Prodigal's ProNotes and ProAssist to complete the transformation.

90% ↓ | **12%** ↑ | **18%** ↑

review and score time for every call

increased payment discussions

critical compliance disclosures



Built for consumer finance.

We don't just check keywords - we've analyzed over 250 million calls about lending, borrowing, and payments.



AI-powered for better communication.

Because our tech is focused on finance, we add context and clarity to every call.



Turn insights into ROI.

With real-time agent assistance, automated notes, and streamlined compliance and QA, our complete solution boosts productivity, efficiency, and revenue.