

Introducing consumer finance intelligence

Outdated call center ops, meet automated context and clarity.

Make consumer finance conversations easier. Turn every agent into a top performer. Cut complaints and compliance risk. Do it all with Prodigal.



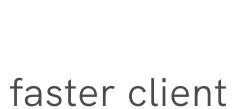


First Credit Services replaced their ineffective and labor-intensive speech analytics tool with Prodigal ProInsight. Without increasing headcount, they achieved:

100% † 35% † 5x †







calls analyzed for QA and compliance report delivery quicker call reviews



FFAM360 started with ProInsight and then added Prodigal's ProNotes and ProAssist to complete the transformation.







90% | 12% | 18% |



review and score time for every call

increased payment discussions

critical compliance disclosures



Built for consumer finance.

We don't just check keywords we've analyzed over 250 million calls about lending, borrowing, and payments.



Al-powered for better communication.

Because our tech is focused on finance, we add context and clarity to every call.



Turn insights into ROI.

With real-time agent assistance, automated notes, and streamlined compliance and QA, our complete solution boosts productivity, efficiency, and revenue.